

edge+ Short-Term Hire Terms & Conditions

Version 1.5 — July 2025

These Terms & Conditions (“Terms”) apply to the short-term hire of card payment terminals, POS systems, connectivity devices, and related hardware (“Equipment”) provided by GETEDGE PAYMENTS LTD T/A edge+ (“edge+”) to the customer (“Customer”).

1. Ownership

All Equipment remains the sole property of edge+ at all times.

This Agreement grants the Customer a temporary, non-exclusive right to use the Equipment during the agreed hire period only. No transfer of ownership occurs.

2. Hire Period & Charges

The hire period, pricing, delivery, collection, and return arrangements are specified in the Agreement or Quote.

Payment may be required prior to dispatch unless otherwise agreed in writing.

Any extension of the hire period must be approved in writing. edge+ reserves the right to charge additional fees for extended use.

3. Deposits

A refundable deposit may be required depending on the value and risk profile of the Equipment.

Deposits will be returned following inspection of all Equipment and confirmation that it has been returned in satisfactory condition.

4. Customer Responsibilities

The Customer agrees to:

- Use the Equipment only for lawful payment processing purposes
 - Take reasonable care of the Equipment
 - Prevent unauthorised use or transfer
 - Not modify, tamper with, or attempt to repair the Equipment
 - Return all accessories, cables, and components supplied
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5. Connectivity & Network Performance

Where SIM cards, routers, satellite units, or other connectivity devices are supplied:

- Signal quality depends on location and external factors
- edge+ does not guarantee connectivity availability or performance

- The Customer is responsible for ensuring suitable operating conditions
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6. Data Usage

Where connectivity devices include bundled data:

- Additional data usage may incur extra charges
 - Such charges will be invoiced after the hire period unless prepaid
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7. Loss or Damage

If Equipment is lost, stolen, or damaged, the Customer agrees to pay replacement costs (plus VAT where applicable).

Indicative replacement charges include:

- Card terminal — £275 + VAT per unit
- Starlink unit — £399 + VAT per unit

Charges apply regardless of fault, including accidental damage.

Payment is due within 7 days of invoice.

8. Return of Equipment

Equipment must be returned by the agreed return date in full working condition.

Returned items will be inspected upon receipt. Missing items, damage, or non-functional equipment may result in additional charges.

edge+ may arrange courier collection or provide return instructions as agreed.

9. Failure to Return

If Equipment is not returned by the agreed date:

- Additional hire fees may apply
 - Replacement charges may be invoiced
 - Equipment may be remotely disabled
 - Recovery action may be taken
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10. Remote Access & Disablement

edge+ reserves the right to remotely access, restrict, or disable Equipment where necessary, including where:

- Payment is overdue
- Equipment is not returned
- Misuse is suspected

- Legal or security concerns arise

11. Limitation of Liability

To the fullest extent permitted by law, edge+ shall not be liable for:

- Loss of revenue or profits
- Business interruption
- Loss of data
- Reputational damage
- Indirect or consequential losses

This includes issues arising from connectivity failures, third-party services, courier delays, or external events beyond edge+ control.

Nothing in these Terms excludes liability for death or personal injury caused by negligence or for fraud.

12. Third-Party Services & Role of edge+

edge+ may introduce, resell, configure, integrate, or support services provided by third parties, including acquiring banks, payment processors, gateway providers, telecommunications providers, software vendors, and hardware manufacturers.

Where third-party services are involved:

- Approval, pricing, settlement of funds, and service availability are determined solely by the third party
- edge+ does not hold or control customer funds
- edge+ is not responsible for third-party decisions, outages, or failures
- Separate agreements may be required with those providers

edge+ acts as introducer, reseller, integrator, or support provider unless explicitly stated otherwise in writing.

edge+ is not a payment institution or acquiring bank.

13. Governing Law

These Terms are governed by the laws of England and Wales.

Any dispute shall be subject to the exclusive jurisdiction of the English courts.

14. Entire Agreement

These Terms, together with the Agreement Schedule or Quote, constitute the entire agreement between the parties.

No prior statements or representations shall have effect unless confirmed in writing.

